



ABC Languages Cambridge

10th and 11th July 2018 and 12 June 2019

Report Section A

Organisation Profile

Title Details

Organisation name	ABC Languages Cambridge
Parent company	Group Study Holidays Ltd
Owner(s)	Ben & Lesley Whittaker
Principal	Leslie Whittaker
Organisation type	Limited Company
Company reference no.	9660364
Tier 4 licence no.	N/A
Date provider established	1986

Contact Details

Web	www.abclanguages.com
Email	office@abclanguages.com
Telephone	01223 417143
Registered office address	Melton House, 1 Townsend, Soham, Ely, Cambridgeshire CB7 5DP

Accreditation Details

Date first accredited	2004
Date of last inspection	10-11 July 2018
Date of current accreditation visit	12 June 2019
Date of current report publication	5 July 2019
Date of next inspection	TBC 2023

Provision Type (in year of inspection)

Type of provision	<input checked="" type="checkbox"/> Single centre	<input checked="" type="checkbox"/> Year round	<input checked="" type="checkbox"/> Under 18
	<input type="checkbox"/> Multi centre	<input type="checkbox"/> Seasonal	<input checked="" type="checkbox"/> Over 18
	<input type="checkbox"/> Home tuition		

Number of teachers	0	teaching 10 hours or less per week
	2	teaching 11 – 20 hours per week
	0	teaching more than 20 hours per week
Number of support staff	4	

Types of accommodation provided	<input type="checkbox"/> Residential	<input type="checkbox"/> Student house	<input type="checkbox"/> None offered
	<input checked="" type="checkbox"/> Homestay	<input checked="" type="checkbox"/> Hotel or similar	

Locations visited during this inspection	Round Church House, The Cambridge Union Society
Other locations offering courses under accreditation	None

Statement for Publication

Summary of visit 10 and 11 July 2018

ABC Languages maintains the ethos of a caring family-run business and its recent expansion reflects the success of the past and present provision. The high school mini-stays which run throughout the academic year form the larger part of the business. Summer school provision is particularly valued by family groups where parents can study in close proximity to their children. Since the previous inspection there have been changes in key staff in areas of Academic Management and Welfare.

The relocation of the school to the CUS building and the Round Church Annex has brought both advantages and challenges. The historic location in the centre of Cambridge is a key selling point and the configuration of the buildings seen during the inspection works well. Challenges of shared public spaces are handled well in terms of supervision of juniors.

Systems and documentation exist almost entirely in electronic form meaning that the School can keep all documentation and policies up to date. Systems are impressive, as is the School website which has very clear and comprehensive information on all forms of provision. Academic systems generally run well but syllabuses for long-term classes were lacking and in need of attention.

Once the move to new premises has been completed, the school can work on the provision of more up to date AV/ICT equipment to support teaching. *Given the extent of the changes of premises, a follow-up inspection to review the new arrangements will be necessary.*

Summary of visit 12th June 2019 (change of premises)

ABC has now moved all teaching and administrative operations into the Round Church House in the grounds of the Cambridge Union Society. The premises are located in the centre of Cambridge and the local area has lots of shops and cafes and is easily reached by public transport. Concentrating all its different operations into one building has allowed ABC to create a much stronger sense of identity. The decoration, personalisation and organisation of the building and the systematic approach to record keeping has done much to further add to the feeling of a welcoming, friendly and highly professional School founded on a caring ethos.

Summary of Assessment Sections

Corporate Responsibility [Met
Management & Administration	Met
Academic Management	Met
Classroom Management & Teaching Materials	Met
Welfare	Met
Junior Safeguarding	Met

Points of Exceptional Quality or Innovation

No. Detail

- 1 Information relating to premises, courses, terms and conditions etc. is very thorough and clearly presented on the website.
- 2 Written information for staff is of a high standard and easily accessible.
- 3 Advanced information for students is comprehensive and easily accessible. Insurance provision is very good practice.

The Accreditation Body for Language Services Ltd

Company registration number 5824441

ICO registration reference ZA051111